



OTTAWA POLICE SERVICE  
SERVICE DE POLICE D'OTTAWA

*Working together for a safer community  
La sécurité de notre communauté, un travail d'équipe*

# Crime Prevention in our Community



[ottawapolice.ca](http://ottawapolice.ca)

## Safety in our city

Ottawa is regarded by many as one of the safest cities in the world, but that's no reason to let your guard down. While the Ottawa Police Service will always be available to respond to crime, we need your active participation to help prevent crime.

When it comes to our neighbourhoods, Ottawa residents have told us that they're concerned with traffic issues, break and enter and various property crimes like vandalism. The following information provides a good start for addressing these issues and raising awareness about crime prevention in general. We can't do it alone — get informed, get involved and make crime prevention part of your everyday life. Together, we can continue to build a safer Ottawa for all.

## Start with the basics

- Take advantage of the **Ottawa Police's Home Security Inspection Program** where, at your request, police representatives will visit your home (house, condo, apartment) to provide a free safety audit and checklist to make your home safer.
- Start and maintain an accurate household inventory, and use **Operation Identification** — a free engraving program offered by the Ottawa Police — to mark your property.
- Get involved in **Neighbourhood Watch** — it's one of the best ways to meet your neighbours and make your home and community safer.
- Contact the Ottawa Police about **Child Print** — a program for parents or guardians who want to learn and practice safety tips aimed at protecting children.

## Help make your community a safer place

### Protect yourself:

- take preventive measures — use adequate locks, lighting and alarm systems;
- secure all doors and windows when house is unoccupied;
- let a trusted neighbour know when you are on vacation;



- make sure people know how to reach you in an emergency; and
- learn more about crime prevention.

**Pay special attention to those most vulnerable in your neighbourhood:**

- volunteer to accompany women, seniors or those who are disabled or would otherwise be alone in potentially unsafe situations;
- check-in with your senior or ill neighbours from time-to-time to check their welfare; and
- children are particularly vulnerable — it's everyone's responsibility to ensure the safety of our children.

**If a crime is committed or you see something suspicious:**

If it's safe to do so from a safe distance:

- write down the description of any suspicious persons and their actions;
- get the make, model, colour and licence number of strange vehicles; and
- don't disturb any evidence — more clues provide better chances for catching criminals; and
- call the police immediately — know how to "Make the Right Call."

## Get to know your police personnel

In addition to thousands of volunteers and community members, over 1300 sworn officers and 500 civilian police personnel are working together for a safer community. Ottawa Police goes beyond responding to specific complaints about crimes — our officers also deal with neighbourhood problems or assist in organizing community activities.

Get to know your police personnel.

You'll discover that Ottawa Police officers are:

- more than law enforcers, they're also problem-solvers and skilled communicators;
- valuable resources who provide skills, important information, support and encouragement;
- willing partners in crime prevention or addressing other neighbourhood problems; and
- members of the community who want to live and raise families in a safe environment — they too share your interest in safer communities.

## Your Community Police Centre

Your local Community Police Centre is your first point of contact to learn more about crime prevention and what you can do to make your neighbourhood safer. Getting involved provides:

- an active means to make a difference in your community;
- increased cooperation between citizens and police officers;
- assistance to the police service through additional observation and reporting;
- increased public awareness and presence in the neighbourhood as a means of deterring crime;
- joint partnerships and decision making to solve problems in a collaborative way;
- increased quality of life and a safer environment for all neighbourhood residents; and
- a great way to meet and get to know your neighbours.

To learn more about crime prevention, or take advantage of crime prevention programs, contact your local Community Police Centre. Visit the police Web site at [ottawapolice.ca](http://ottawapolice.ca) for a full list of services and contact information.

*Get informed and get involved!*



**For additional crime prevention tips,  
please visit us at [ottawapolice.ca](http://ottawapolice.ca)**



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Every call is important, but not all calls are life-threatening, and not all calls are police emergencies. Whatever the case, we're here to help. You have a role to play:  
"Make the Right Call."


Life-threatening  
Emergency or  
Crime in Progress

**9-1-1** 


Other emergencies

**613-230-6211**

Community Police  
Centres and all  
other enquiries

**613-236-1222**  
TTY 613-232-1123 

Call Centre

**613-236-1222,**  
**ext. 7300**  
TTY 613-760-8100 

The Call Centre provides callers with quality telephone-based service for non-emergencies. To report a theft, property damage, missing person or stolen vehicle, contact our Call Centre.

**Want to know more about Crime Prevention?  
Contact your local Community Police Centre.**

<b>West Division</b>	<b>Ext.</b>
Parkwood Hills .....	2348
Barrhaven .....	2342
Manotick .....	2314
Kanata .....	2001
Bayshore .....	2345
Greenbank .....	2242
West Carleton .....	2982

<b>Central Division</b>	
Centretown .....	5804
Vanier .....	5809
Wellington .....	5870
Rockcliffe Park .....	5915

<b>East Division</b>	
Cyrville .....	5047
Orléans/ Cumberland .....	3571
Metcalfe .....	3787
Ottawa South .....	5812



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